

Minibar

Coca Cola/Fanta	0,2 l	2,80€
Soft/Juice	0,2 l	2,80€
Wasser/Water	0,2 l	2,80€
Bier	0,33 l	3,50€
Wein/Wine	0,25 l	6,50€
Nüsse		2,40€
Schokolade		2,90€
Kekse		3,80€

Bitte an der Rezeption zahlen

Please pay at the reception

Alle Preise sind inkl. Mehrwertsteuer.

All prices include VAT



Welcome!



We would like to offer you a pleasant,
relaxing, and enjoyable stay at
Hotel Eislinger Tor.

To help you find your way around,
we have put together some useful information for you.

Do you have any questions or special requests?
We are happy to assist you at any time.
You can reach our reception by dialing the internal number 150.

We wish you a wonderful stay!

Your Eislinger Tor Team



SERVICE GUIDE

Guest Information from A-Z

A

AIR-CONDITIONING

Please note that the air-conditioning only works by closed windows. You can regulate the temperature at the room entrance.

ALLERGIC PEOPLE

Please contact the reception if you need special bedclothes.

APPOINTMENTS

With pleasure we help you with appointment arrangements, for example doctor, massage, pedicure, manicure, cosmetics, tennis, golf, mini-golf, bus rides, theatre, wine tests etc.

ARRIVAL & DEPARTURE

Check-in to your booked room is possible from 3:00 p.m. On the day of departure, we kindly ask you to vacate the room by 11:00 a.m. and return your room card to the reception. Please understand that we have to keep this time, because on your departure day new guests arrive. Thank you very much.

B

BANKS

Near the hotel: Volksbank Eislingen - Hauptstraße 51, Kreissparkasse - Gartenstraße 3

BAR

Our cozy hotel bar and lounge in the restaurant is open from 5:00 p.m. to 10:00 p.m.

BATHROBE

We are happy to provide a soft bathrobe for a usage fee of 10,00 €. Please call our reception at the internal number "150". We ask for your understanding that we have to charge a deposit of 20,00 €.

BATHROOM STOOL

Please contact us if you need a bathroom stool.

BEDS

If you need an additional baby crib, please contact the reception.

BLANKET

If you would like an additional wool blanket, please contact the reception.

BREAKFAST

We offer our breakfast buffet:

Monday to Friday: 6:30 – 09:30

Saturday + Sunday + holidays 8:00 – 11:00

C

CHARGERS ON DEMAND

You will receive at the reception.

CHECK-IN

Starting at 3:00 p.m. (15:00)

CHECK-OUT

until 11:00 a.m. (11:00)

CHURCH

Please contact the reception.

CONFERENCE

You can obtain information regarding seminars and conferences on the "Areal der Buntweberei" from our reception. We will be happy to advise you in detail. Please contact our sales department, which can be reached by phone at +49 (0)7161 94500 222 or by e-mail at sales@salvia-hotels.de.

CREDIT CARDS

The following credit cards are accepted: VISA, MASTERCARD and AMEX.

CRIBS/COT

Please inform the reception if you need a baby bed.

D

DEPARTURE

On the departure day we ask you to leave the room until 11:00 a.m. and return your room card to the reception. Thank you very much.

DOCTOR

A current list of doctors and emergency services is displayed at the reception. If you are not feeling well, please contact the reception immediately. Extension: 150.

DOGS / PETS

We are also happy to welcome your four-legged friends for a cleaning fee of 12,00 € per night. A list of veterinarians is available at the reception.

DRINKS

You can take drinks from your minibar (for a fee) and order additional beverages from our service team by calling '100'.

E

EMERGENCY EXITS

In case of fire, you find a map with the nearest emergency exit in each corridor.

Do not use the lift in case of fire.

House-internal emergency phone number: 150

Doctor: 0 110

Fire department: 0 112



E

EVENTS

At our reception you will find various flyers and brochures with information about our region. These include numerous excursion tips, sports activities, and current event information. You can obtain further suggestions and recommendations at the reception.

EXTRA BEDS

Extra beds are available for an extra charge of 20,00 € per night.

F

FAX

If you want to send a fax (cost 0,50 €) or expect a fax, please contact the reception.

FESTIVITIES

For special occasions, we are happy to put together menu and buffet suggestions for you. We tailor every celebration, whether small or large, according to your wishes. Our restaurant and kitchen team will be glad to advise you.

FIRE

The automatic fire registration arrangement in our house will inform you with a signal. You find information about escape routes in the anteroom of your room and in the halls.

FIRE EXTINGUISHER

Are located on every floor in the halls and in the stairwell.

FIRST AID

A first aid kit is at the reception.

Doctor: 0 110

Fire department: 0 112

FITNESS ROOM

As a guest of the Hotel Eislinger Tor, you can use the NICE Fitness & Spa on the Areal der Buntweberei free of charge. Access during opening hours is provided via your room key card. Further information is available at the reception or on the website: www.nicefitnessandspa.de.

FLOWERS

With pleasure we order flowers for you.

G

GAS STATION

The next gas stations: Ulmer Str. 32/Eislingen and Stuttgarter Str. 112/Eislingen

H

HAIRDRYER

Hairdryers are installed permanently in every bathroom.

H

HOTEL RESERVATION

Please contact the reception if you want to book your next stay at our hotel.

HYGIENE ARTICLE

Have you forgotten your comb, toothbrush or other hygiene articles? At the reception we have some articles for you.

I

IMPORTANT PHONE NUMBERS

Outside line:	0
Reception:	150
Restaurant:	100
Conference service:	150 internal or +49 (0)7161 94500 222
Police:	0 110
Ambulance:	0 112
Fire Department:	0 112

INTERNATIONAL ADAPTOR

Are available at the reception.

INTERNATIONAL PREFIXES

Andorra Andorra	+376	Mexiko Mexico Méjico	+52
Argentinien Argentina	+54	Niederlande The Netherlands	+31
Belgien Belgium	+32	Norwegen Norway	+47
Brasilien Brazil	+55	Österreich Austria	+43
Chile Chile	+56	Polen Poland	+48
Dänemark Denmark	+45	Portugal Portugal	+351
Deutschland Germany	+49	Rumänien Romania	+40
Finnland Finland	+358	Russland Russia	+7
Frankreich France	+33	Schweden Sweden	+46
Griechenland Greece	+30	Schweiz Switzerland	+41
Großbritannien United Kingdom	+44	Spanien Spain	+34
Irland Ireland	+353	Süd Afrika South Africa	+27
Italien Italy	+39	Tschechische Republik Czech Republic	+420
Japan Japan	+81	Türkei Turkey	+90
Kanada Canada	+1	Ungarn Hungary	+36
Kuba Cuba	+53	Uruguay Uruguay	+598
Kuwait Kuwait	+965	USA USA	+1
Luxemburg Luxembourg	+352	Venezuela Venezuela	+58
Marokko Morocco	+212	Ver. Arabische Emirate United Arab Emirates	+971

INTERNET – WIFI

Wi-Fi access is free of charge for all guests throughout the building. Select 'Eislinger Tor' and the connection will be established automatically.

IRONING SERVICE

Please contact the reception or the housekeeping.



I

IRON AND IRONING BOARD

Please contact the reception.

J

K

L

LAUNDRY CHANGE

Change the towels? Please lay them on the ground.

Change the bedclothes? Please let us know.

LIFTS

In the hotel we have one lift. Please, do not use the lift for safety reasons in case of fire.

LOST AND FOUND

If you find any items, please hand them in at our reception. If you are looking for lost items, please also contact the reception.

LUGGAGE SERVICE

We are happy to transport your luggage to your room or back to your car. Please contact our reception. Of course, you can also store your luggage in our luggage room after check-out.

M

MINIBAR

The drinks provided in the minibar are subject to a charge. Prices can be found on the price list. Please report your consumption to the reception on the day of departure.

MONEY AND VALUABLES

For insurance reasons, we kindly ask you not to leave valuables, jewelry, or money openly in your room or vehicle. We cannot be held liable for valuables lost in your room. Please use the safe in your room for your valuables.

N

NEEDLE AND THREAD

Available at the reception.

NEWSPAPERS AND MAGAZINES

A choice of the current newspapers and magazines are available in the main hall free of charge for you.

NON-SMOKER ROOM

We are a non-smoking building.

O



P

PARKING

Complimentary parking spaces are available for our hotel guests at the rear of the building.

PHARMACY

The nearest pharmacy: Stadt Apotheke - Hauptstr. 49.

At the reception, you get a list with the emergency pharmacies.

PHOTOCOPY, PRINT & SCAN

You are welcome to photocopy, print, or scan documents at the reception.

PHONE

Our phone number is +49(0)7161/94500-0. The hotel has a modern phone arrangement. For safety reasons it is not possible to receive calls directly into the room. If you are waiting for a call, please tell them to dial the hotel phone number and the reception clerk will connect the call to your room.

PILLOWS

Extra pillows are at your disposal, therefore please contact the reception or housekeeping.

PILLOW CHOICE

We offer a selection of different pillows, such as cherry seed pillows, spelt neck rolls, or orthopedic neck pillows. If you are interested, please contact our reception by dialing the internal number '150'.

PLEASE DO NOT DISTURB

Please hang out the sign if you do not want to be disturbed or if you do not want your room to be cleaned yet.

POST

You can collect your personal post at the reception from around 11:00–11:30 a.m. Stationery and postcards are available at the reception. Outgoing post can also be handed in at the reception.

Q

QUESTIONNAIRE - YOUR OPINION IS IMPORTANT TO US

We kindly ask you to share your opinion using the enclosed questionnaire. You may leave the completed form in your room upon departure or hand it in at the reception. Your constructive suggestions are very important to us and are part of our quality commitment. Please help us improve our services for the benefit of all our guests. Thank you very much.

R

RADIO PROGRAMS

You can also receive radio programs on the television. Please refer to the TV & radio program guide.

RECEPTION

Our reception is open:

Monday – Friday 6:00 a.m.- 10:00 p.m. (22:00)

Saturday + Sunday + holidays 7:00 a.m. – 11:00 p.m. (23:00)

If you want to check out before our opening hours, we kindly ask you to pay your invoice the day before. Thank you.



R

RENTAL BIKES

Would you like to go on a trip by bicycle? Bicycles and e-bikes can be rented from 'Möhrle-Bikes Göppingen', Heininger Straße 40 10, 73037 Göppingen, Tel. 07161-5050815. At the reception, you can also obtain free cycling maps with beautiful and interesting tours in the Göppingen district.

RESTAURANT

Our restaurant 'Portofino' at Eislinger Tor is open for you from Tuesday to Saturday from 12:00–1:30 p.m. and 5:00–10:00 p.m. Our kitchen team is available until 9:30 p.m. On Sundays and Mondays, the restaurant is closed to external guests. On these days, a small special menu is available for our hotel guests. You are welcome to reserve a table in the restaurant by dialing extension '100'. We are also pleased to recommend our other establishments in Eislingen, including the LOOM Skybar and the KITCHEN Restaurant at the Areal der Buntweberei. www.buntweberei.de.

ROOM CARD

Please always take this with you. If you leave the hotel later than 10:00 p.m. or return after that time, you can use it to access your room via the night entrance. For security reasons, please note that any loss of the room key must be reported immediately. In case of loss, a fee of 20,00 € will be charged.

ROOMSERVICE

Our room service is available from 6:30 a.m. to 10:00 p.m. A variety of hot and cold drinks, as well as a selection of dishes, can be found on the room service menu. A floor service charge of 5,00 € per order applies.

S

SAFE

You find the room safe with a power outlet in the wardrobe.

SATISFACTION

How was your stay at the hotel? You are welcome to leave your review on our website or on popular review platforms.

SELF CHECK-IN

You can check in with us around the clock. If you arrive outside reception hours, you will receive an access code along with your booking information, and your room number will be provided. For emergencies, a hot-line phone number is posted at the entrance, which you can call if needed.

SHOE CLEANING MACHINE

Please use the shoe cleaning machine in 1st or 2nd floor.

SHOE CLEANING SUPPLIES

Shoe polish, a shoe cleaning sponge, and a cloth are available upon request at the reception.

SHUTTLE SERVICE

Do you need a shuttle service to the train station, airport, or another location? We will be happy to arrange this for you and call a taxi or group taxi. If you wish, the charge can also be added to your overall bill. Please inform the reception in advance, ideally one day before.

SLIPPERS / SLIP-ON SHOES

We are happy to provide slippers for a price of 3,00 €. Please contact our reception at extension '150'.

S

SMOKE DETECTOR

All areas of the hotel are equipped with smoke detectors. Should a smoke detector gives ALARM, please contact the reception immediately.

SPARE TIME/EXCURSIONS

At our reception, you will find various flyers and brochures with information about our region. These include numerous excursion tips, sports activities, and current event information. Further suggestions and recommendations are also available at the reception.

STAMPS

You can buy stamps at the reception.

T

TAILORSERVICE

Lost a button? – No problem. Just call our reception at the internal number '150'. Small repairs are carried out immediately. For larger repairs, we will gladly refer them to a specialist.

TAXI CABS

Please contact the reception.

TELEVISION

Via a modern satellite system, we receive 38 national and international TV channels. You may find that some TV channels are located on different numbers than at home. We kindly ask you not to change the TV settings. All available channels are already programmed. A list of all channels and their numbers, as well as a current TV guide, can be found on the desk. You can also watch a selection of video movies.

TERRACE

At nice weather our terrace is open during restaurant hours.

TICKETS

Our reception team can help you with the order and reservation of musical tickets, vaudeville theatre tickets, opera tickets etc.

TRAIN CONNECTIONS

With pleasure our reception team gives you information about the train connections.

U

UMBRELLAS

You can borrow umbrellas free of charge. At the interest of other guests we kindly ask you to return them after use and we ask for your understanding that we charge 15,00€ in case of lost.

V



W

WAKE UP

The telephone in your room has a wake-up function. The instructions for our phone system are located in the room. Our reception also accepts your wake-up call wish. You can also set a wake-up call via your television.

WASHINGS AND IRONING OF THE COMPANY LAUNDRY

Laundry bags for items to be handed in at the reception are located in your wardrobe. Please fill in the enclosed list carefully and hand it in together with your laundry. Prices can be found on the list. If you hand in your laundry at the reception by 9:00 a.m. on weekdays, it will be returned to your room later the same day. On weekends and public holidays, this service is available on request. The hotel does not assume liability for shrinkage, discoloration, or lack of colourfastness of the items.

X

Y

Z

**Enjoy your stay, and thank you for choosing the Hotel 'Eislinger Tor'.
If you visit our region again in the future, we would be delighted to welcome you back.
Your team at the Hotel 'Eislinger Tor'**

Ärzteübersicht / Notdienste/Taxi / Stromausfall

Doctors overview / emergency services / taxi / power failure

73054 Eislingen

FACHRICHTUNG	NAME	ANSCHRIFT	TELEFON
KINDERARZT	Fr. Dr. Zippel	Schlossplatz 6	07161 989435
GYNÄKOLOGIE	Dr. Sommer	Stuttgarter Str. 14	07161 815112
ALLGEMEINARZT/ INTERNIST	Dr. Schelian	Schloßpl. 5	07161 815452
ZAHNARZT	Dr. Bühler	Hauptstr. 4	07161 814347
HNO ARZT	Dr. Hausch	Jahnstr. 4	07161 989373
MED. FUßPFLEGE	Knüppel	Föhrenweg 16	07161 987433
NEUROLOGE/ PSYCHIATRIE	Fr. Dr. Kast-Mlynski	Scheerstr. 7	07161 812464
AUGENARZT	Dr. Kienhöfer	Stuttgarter Straße 1	07161 815036
ZAHNÄRZTLICHER NOTRUF			0711 7877766
ÄRZTLICHER NOTRUF	Klinik am Eichert Göp- pingen	Eichertstr. 3 73035 Göppingen	(0180 3011250) 07161 640
ÄRZTLICHER NOTRUF	Auskunft Ärzte-Notdienst		07161 67390
APOTHEKE	Schloss Apotheke	Schlossplatz 6	07161 984140
APOTHEKE	Sonnen Apotheke	Stuttgarter Str. 1	07161 815073
APOTHEKEN NOTDIENST	Stuttgarter Str. 1		0800 2282280
TIERARZT	Malik Sünter	Ahornstr. 7	07161 9164777
TIERÄRZTLICHER NOT- DIENST			www.tierarzt-onlinesu- che.de
GIFTNOTRUF			0761 19240
ADAC PANNENNOTDIENST			0180 2222222
ENERGIEVERSORGUNG FIL- STAL			07161 61010
ENBW GÖPPINGEN			07161 67210